



## **EMPLOYMENT OPPORTUNITY**

### **Patient Care Manager**

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The Patient Care Manager is responsible for providing medication management, treatment education, and outreach to assigned patients and collaborate with their health care providers. Additionally, promote specialty services where assigned. This is a salaried position in the Specialty Pharmacy Services Division that reports to the Manager of Pharmacy Services.

Specific responsibilities include, but are not limited, to the following:

- 1) Assess and develop a plan to meet medication management needs of assigned patients.
- 2) Provide disease-state and treatment education to assigned patients.
- 3) Collaborate with patient's health care providers and the specialty services team to ensure continuity of care.
- 4) Perform outreach and re-engage lost to care patients into care.
- 5) Promote Caremerica Specialty Pharmacy services and recruit new patients.
- 6) Document activities and maintain record of services provided to assigned patients. Complete reports.
- 7) Work collaboratively and effectively with staff.
- 8) Ensure that pharmacy and patient care services are provided in compliance with Caremerica policies & procedures, government regulations, and performed ethically, and to the standards of care.

#### **Qualifications:**

- 1) Basic computer skills and knowledge of Microsoft Office applications such as Word, Excel, and Outlook.
- 2) Experience in health care, medical case management, social services, patient education, medication management, and/or provider relations preferred.
- 3) Familiarity in and/or working knowledge of any combination of the following diseases states: HIV, hepatitis C, oncology, multiple sclerosis, fertility, and/or mental illness preferred.

- 4) A valid driver's license.
- 5) Excellent oral and written communication skills.

**Education:**

- a) High school diploma or equivalent with a minimum of 5 -7 years of prior experience with human services or patient care services required, or
- b) College degree with a minimum of 3-5 years of prior experience with human services or patient care services required.

**About Caremerica Specialty Pharmacy (formerly Pharmacare Discount Pharmacy)**

Caremerica Specialty Pharmacy is a leading independent specialty pharmacy company located in Baltimore, MD. Formerly Pharmacare Discount Pharmacy, the company operates in 6 states with over 100+ employees.

Inc. Magazine listed this company as one of the fastest growing companies both in the region and in the country. Caremerica Specialty Pharmacy is recognized as an innovative and customer-service oriented specialty pharmacy. In the span of 5 years, it has grown into \$50+ million company.

[www.caremerica.us](http://www.caremerica.us)   [www.pharmacare.us](http://www.pharmacare.us)

Seeking candidates who are confident, customer service oriented, and passionate about patient care.

**Applicants**

Please can send resume and cover letter to Richard C. Liu, Director of Programs:

Email: [richard@pharmacare.us](mailto:richard@pharmacare.us)

Mail: Richard C. Liu, Director of Programs

Caremerica Specialty Pharmacy

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